



**Subject: MSA Claims process for JCC Rate Change**

Dear MSA Executives,

You recently received an email announcement that the Physician Services Committee (PSC) has approved that family and specialist physicians who participate in quality and system improvement activities on behalf of the Joint Clinical Committees (JCCs) will be compensated at the same rate of \$158.97 per hour for their participation, retroactive to April 1, 2019. The additional funds required to cover the retroactive pay for Facility Engagement funded activities will be provided by the provincial Facility Engagement Initiative. Beginning November 11, 2020, the rate increase will be managed within your MSA budget going forward.

Payments to eligible physicians who are registered in FEMS will be processed by the FEMS developer from the backend of the software. **There is no action required of MSAs to make the retroactive payments.**

**Claim Adjustment process**

- The Facility Engagement Management System (FEMS) will be updated today, and all claims going forward will be paid at the new rate of \$158.97 for both Specialists and GPs.
- A new engagement activity called, “JCC Sessional Rate Adjustment” will be created for the purposes of paying any adjustments to claims made from April 1, 2019 to today. Physicians will be added to the activity, a claim created and processed, all without intervention by the MSA.
- Physicians that have been compensated through FEMS will receive a “top up”. This amount is the difference between the sessional rate paid in FEMS and the new rate approved by the JCC.
- The total “top up” amount will be added to the MSA financial overview budget and then added to the engagement activity to make the payments on your behalf.
- During the payment process FEMS will be shut down for approximately one hour by our developers. This is expected to take place by early December and we will provide at least 24 hours notice. We will avoid any shutdown within the last 5 days of the month so that we do not interfere with any month end processes.



Should you have any questions, please reach out to your Engagement Partner or email [engagement@doctorsofbc.ca](mailto:engagement@doctorsofbc.ca).

Kind regards,

A handwritten signature in blue ink that reads 'Cindy Myles'.

Cindy Myles  
Director, Facility and Community Engagement  
Doctors of BC