



VJHPS Newsletter

Summer 2017

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Vernon Jubilee Hospital Physician Society

Facility Engagement Initiative

Full Speed Ahead

New Executives to Head out VJHPS for 2017/2018

June 29th was an important date for VJHPS as it marked their first **Annual General Meeting**. VJH education rooms 1,2 & 3 were packed with medical staff who came out to elect the new Executive, Dr. Scott Ainslie—President, Dr. Kevin Wiseman—Vice President and Dr. Michael Cooke—Secretary/Treasurer.

Acknowledgements were made to three outgoing executives: Drs. Chris Cunningham; Hamish Hwang; and Russell Williams for their tremendous leadership, hard work, and achievements during the past year.

MSP Care Card Initiative Update

Frequently, patients present to the Emergency Room for acute care without **Medical Services Plan (MSP) BC insurance coverage**. They may include BC residents without an active Personal Health Number (PHN), out-of-province patients with other provincial insurance, or out-of-country patients with or without travel insurance. These patients may be suffering from life or limb threatening disease or trauma, and urgent medical or surgical care must proceed.

Mechanisms to identify these patients in a timely manner so that the physicians providing care may be compensated financially have occasionally been lacking. Complicating the process, all patients are given a 10-digit “tracking number” which qualifies as a valid PHN in many billing programs. These are uniformly rejected by MSP. This may result in physician dissatisfaction, wasted time tracking down information, disengagement with

treatment plans, electronic charting difficulties, and Vernon Jubilee Hospital having to absorb the cost of their care.

A committee was struck by VJHPS to help guide a plan to improve the processing of these patients, especially BC residents. An initial meeting took place in April 2017 involving representatives from acute care administration, physicians, social work and admitting. Data gathering to determine the scope of the issue will proceed, and will be reviewed in October 2017. Already, progress has been made in identifying out-of-province insured patients and having their policy number printed on the ID stickers found at the back of each patient chart, making it easier for billing practitioners to invoice the correct policy.

Further work needs to be done to identify BC residents without coverage on admission, and flagging uninsured patients from out-of-country, so that processes are engaged and all who are involved in acute care can be adequately compensated.



Save the Date: Sparkling Hill Resort—October 11, 2017—5:00 PM

VJHPS will be hosting a **Clinical Research Event** inviting physicians who have research experience, Ethical Research Council and IH officials to discuss how to improve: patient care by supporting quality improvement research projects; physician engagement; communication between physicians and administration; and foster an environment of academic excellence which will translate into clinical improvements.

Perinatology & Paediatrics Activity

“The Vernon Jubilee Hospital Engagement Society was instrumental in supporting the VJH Women’s & Children’s Health Services to create the newly approved and funded Continuous Quality Improvement Committee” says Dr. Eiko Waida.

A multidisciplinary team has been gathered to address systemic clinical and operational issues that affect us at Vernon Jubilee Hospital as we practice obstetrics, neonatology and paediatrics. The team consists of an obstetrician, paediatrician, maternity GP, midwife, patient care coordinator RN, and unit manager. Based on predetermined indicators and PSLs events, each flagged chart is reviewed for the patient’s entire length of stay, with each team member bringing his/her expertise to the committee in order to enhance delivery of care at this site. This collaborative forum is used as a platform to enhance relationships between all team members, enhance knowledge sharing according to best practices, and to streamline delivery of care in a patient-centered manner.

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VJHPS WORKING GROUP

Executive

President

Dr. Scott Ainslie

Vice President

Dr. Kevin Wiseman

Secretary/Treasurer

Dr. Michael Cooke

Working Group

Anaesthesia

Dr. Kevin Smith

Diagnostic Imaging

Dr. Adam Weathermon

Emergency Medicine

Dr. Peter King

Family Medicine

Dr. Chris Cunningham

Dr. Robert Hillis

Hospitalists

Dr. Kira McClellan

Laboratory Medicine

Dr. Jason Doyle

Internal Medicine

Dr. Glenn Vaz

Psychiatry

Dr. Russ Williams

Surgery

Dr. Scott Ainslie

Dr. Kevin Wiseman

Women's & Children's Health Services

Dr. Michael Cooke

Dr. Stephen Friesen

SSC

Amanda Harris

VJHPS Project Manager

Anna Flasch



Top left to right: Dr. Scott Ainslie, Dr. Chris Cunningham, Dr. Kevin Wiseman, Dr. Adam Weathermon, Dr. Hamish Hwang, Dr. Jason Doyle, Dr. Michael Cooke, Dr. Glenn Vaz, and Anna Flasch

Bottom left to right: Dr. Kevin Smith, Dr. Kira McClellan, and Dr. Peter King

VJHPS Initiatives

Completed

Optimize OR Booking Slates
 Emergency/Hospitalist/Surgeon Event
 MRI Task Force
 STRUC
 Surgery Time of Day Quality Improvement

Underway

ACLS Training
 ATLS Training
 CHF Re-admission
 Clinical Research Event—October 11, 2017
 Fine Wire Localization
 Intermediate Care Nursery
 M&M Committee Catering
 MRI Implementation Planning
 MSP Coverage
 OR Task Force
 Perinatology Paediatrics Multidisciplinary Review
 Psychiatric Pod Area
 Reducing Redundant Lab Testing
 Uncompensated Committee Work

To get involved or learn more contact:

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